

Jan Richards



Library Service:

Central West Libraries , NSW

eSmart
Libraries

Branches: 7

eSmart Coordinator Profile

From the outset we thought it was really important to have all of our staff on board. We didn't want to be in a position where we'd promoted that we were on our way to being eSmart and then have someone say "no-one told me about that!" To counteract that, we've held induction sessions for all permanent staff using the resources provided on the eSmart website, as a basis for our program. We've also encouraged our large pool of casual staff to look at the introductory video, so that they too feel included.

As part of our approach we've looked at all our documentation from staff PDs to Strategic Plans with a view to how we can incorporate eSmart – it's been a great exercise and conversation starter.

My favourite website:

www.etsy.com.au



Best tip:

We're totally in love with the Action Plan which makes us feel like winners!



The working group is made up of:

Representatives from our main functional areas, IT, HR and the educational community. eSmart is also a regular item on our Council's IT Strategy Group's agenda and with the Central West Libraries Committee.



My eSmart highlight:

I think that public libraries have a role to play in making their host organisation (local government) eSmart as well and as the most directly linked level of government with the people, this can only be a good thing.



If I wasn't a librarian I would be:

A Patchwork shop owner



Favorite childhood book:

The Wind in the Willows

