

Key Online Resources

*Based on a training package put together by Jenny Mustey, eSmart Coordinator
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The list below contains 17 online resources available to help organisations become eSmart.

These resources can be used in a variety of ways including:

- Staff training – Choose the links that you believe your staff would benefit from and put together a training package. The links can be emailed each week or discussed at staff meetings. Follow up exercises may include a Q and A, training blog or short quiz.
- Handouts – Choose the links that you believe your tech users would benefit from and put together a handout, online cyber safety page or incorporate them into existing membership agreements.
- Newsletters – Include these resources as a regular feature of your organisation’s newsletter.

#1 eSmart website (esmart.org.au)

An introduction to eSmart with a range of videos, guides, testimonials and case studies.

#2 Protecting your computer (staysmartonline.gov.au)

An Australian government site that looks at hoaxes, hackers, spyware, malware, password protection and prevention.

#3 Reporting cyber bullying for under 18s (esafety.gov.au/complaints-and-reporting)

The Office of the Children’s eSafety Commissioner has wide ranging federal powers to manage serious cases of cyber bullying. The above link is the goto website for Under 18’s to report illegal or offensive content, or get help using their complaints service. Housing over 300 short video’s and guidance pages on Social Media Centre’s, eSafety issues and eSafety partners, learn more information about the process or request a presentation at your organisation.

#4 Complaints and reporting for adults (acorn.gov.au)

The Australian Cybercrime Online Reporting Network is the official government site for adults to report cybercrime incidents which may be in breach of Australian law.

#5 Games, Apps and Social Networking (esafety.gov.au/esafety-information)

A snapshot of the leading online games, apps and social networking sites. Click on each of the apps to find out more about their terms and conditions including privacy, age restrictions, reporting, blocking and account guidelines.

#6 Teenagers and the internet (thinkyouknow.com.au)

A leading site focused on online safety for teenagers. It has two sections – one for parents and one for young people (11-17 yrs) and includes information on issues including sexting, digital reputation and online relationships.

#7 eSmart Digital Licence (digitallicence.com.au)

Created by cyber safety experts, teachers and psychologists, the eSmart Digital Licence is an engaging way to develop eSmart skills. Complete the free 10 question trial quiz or upgrade and earn a full digital licence.

#8 Scams and the internet (scamwatch.gov.au)

Up to date information on frauds and scams. You can use this site to report an internet scam and learn about the types of scam. Subscribe to their email list to receive up to date information on the types of scams currently circulating.

#9 Spam (acma.gov.au/Citizen)

Find out information on how to report, block and reduce spam. Information is provided for both email and SMS spam.

#10 Online Shopping (www.accc.gov.au)

The ACCC website provides advice on how to follow up complaints when online shopping goes wrong. What are the pitfalls and what recall do consumers have.

#11 Online Copyright (copyright.org.au)

Head to the above link and click on the A-Z link for wide-ranging information on a variety of online copyright issues. Included are documents written specifically for libraries relating to fair use and library exemptions.

#12 iParent (esafety.gov.au/iparent)

An online resource for 'parenting in the digital age' and how to play a role in ensuring a child's online experience is positive and safe.

#13 eSafety Women (esafety.gov.au/women)

The 'eSafety Women' resources aim to help women manage technology risks and abuse by giving women the tools they need to be confident when online.

#14 Common Sense Media (commonsensemedia.org)

Common Sense Media rates apps and websites in the same way as books and movies. Each is given a traditional rating from G to R and a second rating based on educational value.

#15 Exposure to online pornography (www.itstimewetalked.com.au)

A community-based project that supports young people, parents, schools, government and the community sector to understand and address the influence of online pornography.

#16 New Internet Users (gcflearnfree.org/internetbasics/)

A website aimed at first time new internet users. Easy to read and manageable, covering 11 basic topics.

#17 Telstra Tech Savvy Seniors (telstra.com.au/tech-savvy-seniors)

Developing the digital literacy skills of older Australians. Includes 'self-teach' videos, face-to-face training locations, and trainer guides. Available in English and eleven other languages.